



Accessibility and Licensing

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THE UNIVERSITY OF
TENNESSEE
KNOXVILLE



Agenda

- University of Tennessee's approach
- What you can do
- Resources

University of Tennessee's approach



University of Tennessee's approach



Accessibility clause in licenses



Accessibility testing



Accessibility documentation from the institution and the vendor



VPAT

Required

Completed by the vendor



Product Accessibility Roadmap

Required

Completed by UTK and
the vendor



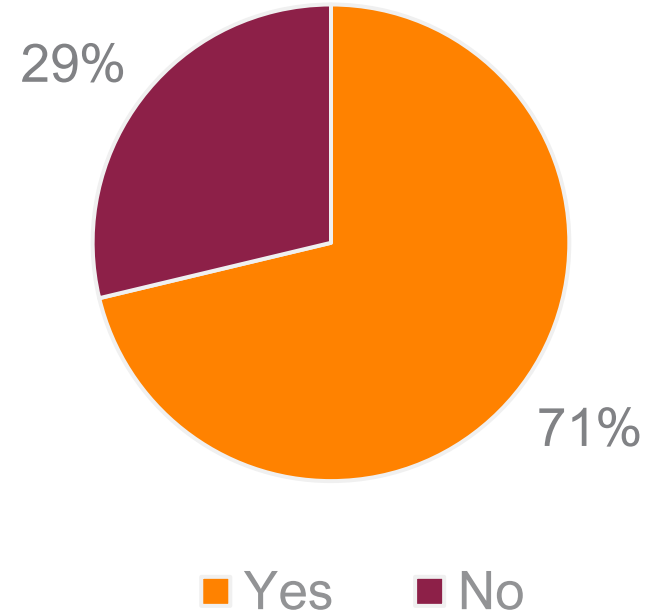
Equally Effective Alternate Access Plan

Required if the issues identified in
the roadmap are prohibitive

Completed by UTK

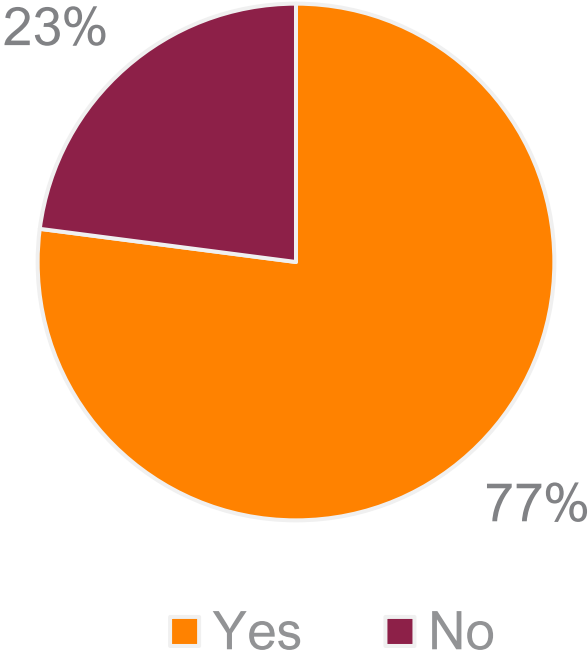
Roadmap Results, March 2022-March 2026

Completed Roadmap?

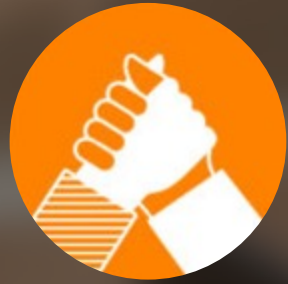


Roadmap Results, March 2022-March 2026

Improvements Since Last Roadmap?



What you can do



What you
can do

Request a **VPAT**

Insert **accessibility language**

Review the **accessibility
evaluation reports**

Perform basic **keyboard testing**

Resources

- Americans with Disabilities Act: <https://www.ada.gov/>
 - Recent DOJ Rule: <https://www.federalregister.gov/documents/2024/04/24/2024-07758/nondiscrimination-on-the-basis-of-disability-accessibility-of-web-information-and-services-of-state>
- Web Content Accessibility Guidelines 2.2: <https://www.w3.org/TR/WCAG22/>
- Library Accessibility Alliance: <https://libraryaccessibility.org/resources>
- Model accessibility language: <https://btaa.org/library/programs-and-services/reports/library-e-resource-accessibility---standardized-license-language>
- University of Washington's keyboard testing: <https://www.washington.edu/accesstech/websites/keyboard/>
- UT Libraries' document templates: tiny.utk.edu/CHORUSForum2026